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### **GEMMA MIGUEL**

<u>System Engineering Management</u> Butterworth-Heinemann Recipient of the 2019 IISE Institute of Industrial and Systems Engineers Joint Publishers Book-of-the-Year Award This is a comprehensive textbook on service systems engineering and management. It emphasizes the use of engineering principles to the design and operation of service enterprises. Service systems engineering relies on mathematical models and methods to solve problems in the service industries. This textbook covers state-ofthe-art concepts, models and solution methods important in the design, control, operations and management of service enterprises. Service Systems Engineering and Management begins with a basic overview of service industries and their importance in today's economy. Special challenges in managing services, namely, perishability, intangibility, proximity and simultaneity are discussed. Quality of service metrics and methods for measuring them are then discussed. Evaluating the design and operation of service systems frequently involves the conflicting criteria of cost and customer service. This textbook presents two approaches to evaluate the performance of service systems - Multiple Criteria Decision Making and Data Envelopment Analysis. The textbook then discusses several topics in service systems engineering and management – supply chain optimization, warehousing and distribution, modern portfolio theory, revenue management, retail engineering, health systems engineering and financial services. Features: Stresses quantitative models and methods in service systems engineering and management Includes chapters on design and evaluation of service systems, supply chain engineering, warehousing and distribution, financial engineering, healthcare systems, retail engineering and revenue management Bridges theory and practice Contains end-of-chapter problems, case studies, illustrative examples, and real-world applications Service Systems Engineering and Management is primarily addressed to those who are interested in learning how to apply operations research models and methods for managing service enterprises. This textbook is well suited for industrial engineering students interested in service systems applications and MBA students in elective courses in operations management, logistics and supply chain management that emphasize quantitative analysis. Balancing Agile and Disciplined Engineering and Management <u>Approaches for IT Services and Software Products</u> CRC Press This book introduces condition-based maintenance (CBM)/datadriven prognostics and health management (PHM) in detail, first explaining the PHM design approach from a systems engineering perspective, then summarizing and elaborating on the data-driven methodology for feature construction, as well as feature-based fault diagnosis and prognosis. The book includes a wealth of illustrations and tables to help explain the algorithms, as well as practical examples showing how to use this tool to solve situations for which analytic solutions are poorly suited. It equips readers to apply the concepts discussed in order to analyze and solve a variety of problems in PHM system design, feature construction, fault diagnosis and prognosis.

#### Innovation Research in Technology and Engineering Management Taylor & Francis

This book gathers papers presented at the 11th International Conference on Construction in the 21st Century, held in London in 2019. Bringing together a diverse group of government agencies, academics, professionals, and students, the book addresses issues related to construction safety, innovative technologies, lean and sustainable construction, international construction, improving quality and productivity, and innovative materials in the construction industry. In addition, it highlights international collaborations between various disciplines in the areas of construction, engineering, management, and technology. The book demonstrates that, as the industry moves forward in an ever-complex global economy, multi-national collaboration is crucial, and its future growth will undoubtedly depend on international teamwork and alliances.

Applying Total Quality Management to Systems Engineering
Routledge

Today's businesses are driven by customer 'pull' and technological 'push'. To remain competitive in this dynamic business world, engineering and construction organizations are constantly innovating with new technology tools and techniques to improve process performance in their projects. Their management challenge is to save time, reduce cost and increase

quality and operational efficiency. Risk management has recently evolved as an effective method of managing both projects and operations. Risk is inherent in any project, as managers need to plan projects with minimal knowledge and information, but its management helps managers to become proactive rather than reactive. Hence, it not only increases the chance of project achievement, but also helps ensure better performance throughout its operations phase. Various qualitative and quantitative tools are researched extensively by academics and routinely deployed by practitioners for managing risk. These have tremendous potential for wider applications. Yet the current literature on both the theory and practice of risk management is widely scattered. Most of the books emphasize risk management theory but lack practical demonstrations and give little guidance on the application of those theories. This book showcases a number of effective applications of risk management tools and techniques across product and service life in a way useful for practitioners, graduate students and researchers. It also provides an in-depth understanding of the principles of risk management in engineering and construction.

Engineering Project Management for the Global High Technology Industry Springer Nature Includes index.

Engineering and Product Development Management Cambridge
University Press

**University Press** This textbook deals with engineering, science, technical, legal, financial, ICT, logistics and people management topics necessary for managing engineered assets such as all man-made tools, gadgets, buildings, equipment, machines, infrastructure, largescale physical and industrial facilities and systems which pervade all sectors of industry. By coalescing concepts, principles, practices, and practical issues from the relevant multi-disciplines, the book addresses the body of knowledge required for managing engineered assets in the 4IR and Society 5.0 era and beyond. The book is written for: Scholars and students who intend to strengthen or acquire knowledge about the concepts, principles, and practice of managing engineered assets; Managers of engineered assets in both the public and private sectors who aim to improve asset management practice for their organisational purposes and missions; Policymakers and regulators in order to improve policymaking, governance, assessment and evaluation frameworks on the management of engineered assets; The broader audience concerned about the sustainable management of engineered assets that constitute our built environment and provide the means for industry and livelihood.

<u>Leading and Managing Engineering and Technology</u> Woodhead Publishing

Project Management for Engineering, Business and Technology is a highly regarded textbook that addresses project management across all industries. First covering the essential background, from origins and philosophy to methodology, the bulk of the book is dedicated to concepts and techniques for practical application. Coverage includes project initiation and proposals, scope and task definition, scheduling, budgeting, risk analysis, control, project selection and portfolio management, program management, project organization, and all-important "people" aspects-project leadership, team building, conflict resolution, and stress management. The systems development cycle is used as a framework to discuss project management in a variety of situations, making this the go-to book for managing virtually any kind of project, program, or task force. The authors focus on the ultimate purpose of project management-to unify and integrate the interests, resources and work efforts of many stakeholders, as well as the planning, scheduling, and budgeting needed to accomplish overall project goals. This sixth edition features: updates throughout to cover the latest developments in project management methodologies; a new chapter on project procurement management and contracts; an expansion of case study coverage throughout, including those on the topic of sustainability and climate change, as well as cases and examples from across the globe, including India, Africa, Asia, and Australia; and extensive instructor support materials, including an instructor's manual, PowerPoint slides, answers to chapter review questions and a test bank of questions. Taking a technical yet accessible approach, this book is an ideal resource and reference for all advanced undergraduate and graduate students in project management courses, as well as for practicing project managers across all industry sectors.

# Project Management for Engineering, Business and Technology Elsevier

As technology weaves itself more tightly into everyday life, socio-

economic development has become intricately tied to these everevolving innovations. Technology management is now an integral element of sound business practices, and this revolution has opened up many opportunities for global communication. However, such swift change warrants greater research that can foresee and possibly prevent future complications within and between organizations. The Handbook of Research on Engineering Innovations and Technology Management in Organizations is a collection of innovative research that explores global concerns in the applications of technology to business and the explosive growth that resulted. Highlighting a wide range of topics such as cyber security, legal practice, and artificial intelligence, this book is ideally designed for engineers, manufacturers, technology managers, technology developers, IT specialists, productivity consultants, executives, lawyers, programmers, managers, policymakers, academicians, researchers, and students.

## **Computer Applications in Engineering and Management**Wiley-Interscience

The complete, up-to-date guide to project management for engineering and technology that fully reflects the latest PMBOK standards. Project Management for Engineering and Technology is the up-to-date guide to engineering and technology-specific project management that fully reflects the latest standards in the "Project Management Body of Knowledge" (PMBOK). Unlike competitive texts, it covers not just project management process skills, but also crucial people skills such as negotiation, personal time management, change management, diversity, and overcoming adversity. Topics covered include: scheduling, cost estimating, budgets, human resources, communication, procurement, quality plans, risk management, team building, project monitoring/control, and closeout. Readers will find up-todate case studies related to the full spectrum of engineering and technology projects, including design, manufacturing, quality improvement, and process development. They will master skills they can apply in assignments ranging from the design and manufacture of the largest jetliner to the smallest circuit board. Every chapter contains a case study that illustrates the complexities and challenges of real-world engineering and technology projects, and shows why effective project management is so critical. Teaching and Learning Experience This book will help engineering and technology professionals quickly master project management best practices. It provides: Comprehensive engineering and technology-specific coverage fully aligned to the Project Management Body of Knowledge (PMBOK): Thoroughly in accordance with the latest standards in the "Project Management Body of Knowledge" (PMBOK), and focused entirely on engineering and technology Up-to-date coverage of realistic engineering and technology projects and project management challenges: Illuminates the specific realities of engineering and technology project management, with realistic case studies of complex, challenging projects throughout Handson focus, comprehensive pedagogical tools, and support for flexible approaches to teaching and learning: Supported by comprehensive pedagogical tools, and designed for both classroom and online learning in a wide range of programs Project Management for Engineering and Technology Artech

This book introduces fundamental, advanced, and future-oriented scientific quality management methods for the engineering and manufacturing industries. It presents new knowledge and experiences in the manufacturing industry with real world case studies. It introduces Quality 4.0 with Industry 4.0, including quality engineering tools for software quality and offers lean quality management methods for lean manufacturing. It also bridges the gap between quality management and quality engineering, and offers a scientific methodology for problem solving and prevention. The methods, techniques, templates, and processes introduced in this book can be utilized in various areas in industry, from product engineering to manufacturing and shop floor management. This book will be of interest to manufacturing industry leaders and managers, who do not require in-depth engineering knowledge. It will also be helpful to engineers in design and suppliers in management and manufacturing, all who have daily concerns with project and quality management. Students in business and engineering programs may also find this book useful as they prepare for careers in the engineering and manufacturing industries. Presents new knowledge and experiences in the manufacturing industry with real world case studies Introduces quality engineering methods for software development Introduces Quality 4.0 with Industry 4.0 Offers lean quality management methods for lean manufacturing Bridges the

gap between quality management methods and quality engineering Provides scientific methodology for product planning, problem solving and prevention management Includes forms, templates, and tools that can be used conveniently in the field Knowledge Engineering and Management IGI Global Annotation This volume offers a comprehensive understanding of systems ideas and methods, showing professionals in a wide range of high-tech fields how to conceive, design and manage a systems engineering process for optimal results and goal attainment.

Managing Technology McGraw-Hill Companies Green Production Engineering and Management is an interdisciplinary collection of the latest advances from academia and industry on the management of production engineering in a green and responsible way. Background theory, methods, tools and techniques, and case study examples are all combined to make a complete guide for researchers, engineers, and managers. The interdisciplinary approach taken by this book allows a holistic understanding of a complex problem, helping readers with management backgrounds to better appreciate production engineering issues and vice versa. Themes such as social responsibility, green manufacturing, and productivity management are all tackled together, helping the reader see how they are all linked in the industrial environment, and how new advances in one field could lead to benefits in others. Through the interdisciplinary exchange of principles, strategies, models, methodologies, and applications, this book hopes to uncover new ways to manage, think, and understand organizations, making them more strategic and competitive in the markets where they are or which they seek to occupy in the near future. Includes case studies from industry, illustrating how the advances discussed can be applied in the real world. Covers the environmental regulations relevant to green production and will help readers find better ways to meet them. Draws on research from several different disciplines to help readers discover innovative solutions to complex problems.

Financial and Economic Analysis for Engineering and Technology Management MIT Press

Philosophy may not seem to be an obvious source to discover methods for successful product innovation management. However, this book shows that systematic reflection on the nature of product innovation management, supported by insights from the philosophy of technology, can illuminate the innovation process in technology and engineering. Presenting methodological guidelines and philosophical reflections, this book guides readers through each phase of product innovation. At each step, ideas from the philosophy of technology are translated into practical guidelines for managing these processes. The book works through the philosophical perspectives on innovation, methods in innovation design and research, and the value and ethical implications of innovation. Bridging the gap between philosophical context and practical methodologies, this book will be highly valuable for postgraduate students and academics researching and teaching innovation and philosophy of technology.

Project Management, Planning and Control John Wiley & Sons Increasing costs and higher utilization of resources make the role of process improvement more important than ever in the health care industry. Management Engineering: A Guide to Best Practices for Industrial Engineering in Health Care provides an overview of the practice of industrial engineering (management engineering) in the health care industry. Explaining how to maximize the unique skills of management engineers in a health care setting, the book provides guidance on tried and true techniques that can be implemented easily in most organizations. Filled with tools and documents to help readers communicate more effectively, it includes many examples and case studies that illustrate the proper application of these tools and techniques. Containing the contributions of accomplished healthcare process engineers and process improvement professionals, the book examines Lean, Six Sigma, and other process improvement methodologies utilized by management engineers. Illustrating the various roles an industrial engineer might take on in health care, it provides readers with the practical understanding required to make the most of time-tested performance improvement tools in the health care industry. Suitable for IE students and practicing industrial engineers considering a move into the health care industry, or current healthcare industrial engineers wishing to expand their practice, the text can be used as a reference to explore individual topics, as each of the chapters stands on its own. Also, senior healthcare executives will find that the book

provides insights into how the practice of management engineering can provide sustainable improvements in their organizations. To get a good overview of how your organization can best benefit from the efforts of industrial engineers, this book is a must-read.

Green Production Engineering and Management IGI Global The financial markets industry is at the same crossroads as the automotive industry in the late 1970s. Margins are collapsing and customization is rapidly increasing. The automotive industry turned to quality and its no coincidence that in the money management industry many of the spectacular failures have been due largely to problems in quality control. The financial industry in on the verge of a quality revolution. New and old firms alike are creating new investment vehicles and new strategies that are radically changing the nature of the industry. To compete, mutual funds, hedge fund industries, banks and proprietary trading firms are being forced to quicklyy research, test and implement trade selection and execution systems. And, just as in the early stages of factory automation, quality suffers and leads to defects. Many financial firms fall short of quality, lacking processes and methodologies for proper development and evaluation of trading and investment systems. Authors Kumiega and Van Vliet present a new step-by-step methodology for such development. Their methodology (called K|V) has been presented in numerous journal articles and at academic and industry conferences and is rapidly being accepted as the preferred business process for the institutional trading and hedge fund industries for development, presentation, and evaluation of trading and investment systems. The K|V model for trading system development combines new product development, project management and software development methodologies into one robust system. After four stages, the methodology requires repeating the entire waterfall for continuous improvement. The discussion quality and its applications to the front office is presented using lessons learned by the authors after using the methodology in the real world. As a result, it is flexible and modifiable to fit various projects in finance in different types of firms. Their methodology works equally well for short-term trading systems, longer-term portfolio management or mutual fund style investment strategies as well as more sophisticated ones employing derivative instruments in hedge funds. Additionally, readers will be able to quickly modify the standard K|V methodology to meet their unique needs and to quickly build other quantitatively drive applications for finance. At the beginning and the end of Quality Money Management the authors pose a key question: Are you willing to change and embrace quality for the 21st century or are willing to accept extinction? The real gem in this book is that the concepts give the reader a road map to avoid extinction. Presents a robust process engineering framework for developing and evaluating trading and investment systems Best practices along the step-by-step process will mitigate project risk, model risk, and ensure data quality Includes a quality model for backtesting and managing market risk of working systems

**Managing Complex Technical Projects** CRC Press This text is meant for introductory and midlevel program and project managers, Systems Engineering (SE), Technology Management (TM) and Engineering Management (EM) professionals. This includes support personnel who underpin and resource programs and projects. Anyone who wishes to understand what SE, TM and EM are, how they work together, what their differences are, when they should be used and what benefits should be expected, will find this text an invaluable resource. It will also help students to understand the career paths in innovation and entrepreneurship to choose from. There is considerable confusion today on when and where to use each discipline, and how they should be applied to individual circumstances. This text provides practitioners with the guidelines necessary to know when to use a specific discipline, how to use them and what results to expect. The text clearly shows how the disciplines retain focus of goals and targets, using cost, scope, schedule and risk to their advantage, while complying with and informing investors, oversight and those related personnel who eventually govern corporate or government decisions. It is more of an entry and midlevel general overview instructing the reader how to use the disciplines and when to use them. To use them all properly, more in-depth study is always necessary. However, the reader will know when to start, where to go and what disciplines to employ depending on the product, service, market, infrastructure, system or service under consideration. To date, none of this is available in existing literature. All texts on the subject stretch to try and cover all things, which is simply not possible, even with the definitions assigned by the three

disciplines.

Collaboration and Integration in Construction, Engineering, Management and Technology Artech House The disciplines of knowledge engineering and knowledge management are closely tied. Knowledge engineering deals with the development of information systems in which knowledge and reasoning play pivotal roles. Knowledge management, a newly developed field at the intersection of computer science and management, deals with knowledge as a key resource in modern organizations. Managing knowledge within an organization is inconceivable without the use of advanced information systems; the design and implementation of such systems pose great organization as well as technical challenges. Handbook of Research on Engineering Innovations and Technology Management in Organizations CRC Press A practical, step-by-step guide to total systems management Systems Engineering Management, Fifth Edition is a practical guide to the tools and methodologies used in the field. Using a "total systems management" approach, this book covers everything from initial establishment to system retirement, including design and development, testing, production, operations, maintenance, and support. This new edition has been fully updated to reflect the latest tools and best practices, and includes rich discussion on computer-based modeling and hardware and software systems integration. New case studies illustrate real-world application on both large- and small-scale systems in a variety of industries, and the companion website provides access to bonus case studies and helpful review checklists. The provided instructor's manual eases classroom integration, and updated end-of-chapter questions help reinforce the material. The challenges faced by system engineers are candidly addressed, with full guidance toward the tools they use daily to reduce costs and increase efficiency. System Engineering Management integrates industrial engineering, project management, and leadership skills into a unique emerging field. This book unifies these different skill sets into a single step-bystep approach that produces a well-rounded systems engineering management framework. Learn the total systems lifecycle with real-world applications Explore cutting edge design methods and technology Integrate software and hardware systems for total SEM Learn the critical IT principles that lead to robust systems Successful systems engineering managers must be capable of leading teams to produce systems that are robust, high-quality, supportable, cost effective, and responsive. Skilled, knowledgeable professionals are in demand across engineering fields, but also in industries as diverse as healthcare and communications. Systems Engineering Management, Fifth Edition provides practical, invaluable guidance for a nuanced field. Risk Management in Engineering and Construction Springer

Managing Engineering and Technology is ideal for courses in Technology Management, Engineering Management, or Introduction to Engineering Technology. This text is also ideal forengineers, scientists, and other technologists interested in enhancing their management skills. Managing Engineering and Technology is designed to teach engineers, scientists, and other technologists the basic management skills they will need to be effective throughout their careers.

Model-Driven Software Development IET

This book provides hands-on techniques for writing engineering procedures to achieve ISO 9000 compliance. It is designed for individuals responsible for writing these procedures in any industry. Readers will find actual examples of clearly written, compliant engineering procedures, ready to adapt to your own industry and your own particular needs and use immediately. It answers virtually all your procedure writing questions. Procedure writers will gain a general understanding of engineering documentation principles and how to apply them to their own situations. Simple diagrams and other graphics illustrate key ideas, giving a bird's-eye view of what is coming next. The intent of the book is to familiarize the reader with the essential elements and concepts of engineering procedure development and management and show how to apply these concepts to their own specific applications. The author emphasizes engineering principles and tools that are common to all engineering disciplines, with examples for their use. Step-by-step procedures shown for each document format enable readers to apply each format to their own engineering documentation programs quickly and easily. The book provides a fingertip reference that covers the entire engineering procedure process, using the latest technology for engineering documentation systems.